



Adult Clinic Makeup Protocol

For the greatest benefit to your growth, development, and enjoyment of tennis, we strongly encourage the highest level of commitment, consistency and timeliness from you. We do understand that there are circumstances where missing your clinic is inevitable and we try to be fair as possible with our make up policy.

Please remember that makeups are first come, first serve. While many tennis clubs do not offer make-ups, YTC extends this opportunity as part of our customer service commitment to our players.

Players are eligible for 4 maximum make-ups for each 33 clinic that you are signed up for.
Sign ups by: 11/30/19 - 4 make-ups, 1/31/20 – 3 make-ups, after 2/1/20 – 2 make-ups.

How to Register for Your Make Ups

Players are eligible to sign up for the makeup opportunities presented each month. On the 1st of the month at 9:00 AM, the makeup session for that month is open for booking to all enrolled adult clinic players who have had an absence.

If a player is unable to attend the makeup opportunities presented for that month, they are invited to postpone booking until the 1st of the month they are able to attend. It is best to schedule your makeups at this time to ensure the highest chance of obtaining a spot!

In-Season Makeup Opportunities

After the 1st of each month, you can sign up for the waitlist for the below in season options. You will be notified 48 hours prior to the date to confirm your spot. All are subject to availability.

Cardio Tennis: All levels.

Tennis Night Out: 3.0 and above levels only.

Post-Season Makeup Opportunities

There will also be a limited amount of makeup opportunities available at the end of the season. Once the post-season makeup schedule is finalized and distributed, players can start signing up for these makeup sessions by contacting the front desk.

REMINDER

Make up sessions are not guaranteed and cannot be scheduled prior to an absence. If you do not attend your registered make up it is still considered a redeemed make up. If you are unable to attend your registered make up, please contact the front desk to cancel 24 hours in advance to maintain your eligibility for another make up and give the players on the waitlist an opportunity to attend.