



2019-20 Adult Registration Form

Clinic Policies

Season: Start, end, and off dates for all clinics can be found on our website. Note that the only breaks we observe are Thanksgiving weekend, the week between December 23rd and January 1st, and Memorial Day weekend. We do not observe religious, national, or school holidays and closings.

Commitment & Registration: The Adult Clinic Program is a 33-week commitment. A player is not officially enrolled in a program without full payment or the required non-refundable deposit and confirmation of the payment method for the remaining balance. Registration is not final until the payment has been processed.

Payment: Payment is due in full upon enrollment unless the customer has opted for the Auto-Pay plan. **Our Auto-Pay plan must have a form of payment on file of either a Visa, MasterCard, or checking account. Declined payments are subject to a \$25 fee. 33 week Auto-Pay consists of a deposit due upon registration and monthly installments from September 15th until March 15th.** If you have a balance, you will be emailed your YTC account statement on the 1st of each month with details of the month's activities and what dollar amount will be processed against your form of payment on file on the 15th of that month.

Class Sizes: All classes have a minimum enrollment of 3. Registration is on a first come, first serve basis. Yonkers Tennis Center reserves the right to cancel classes due to insufficient enrollment. Try Tennis Yes/Again has **ratio of 8:1**. Quickstart is **6:1**. 2.0-4.0 classes have **ratio of 4:1**. If the number of attendees in a group clinic drops below 3, it is no longer considered a clinic and the remaining 2 players will be asked to move to another class or take the time slot as a semi-private lesson and pay the difference until another player is found to join the class.

Drop Outs: Please check your schedule carefully prior to registering as this is a 33-week commitment, but if a conflict arises players have the option to drop out. There is no penalty or drop out fee. Drop outs do affect the eligibility for discounts. **Players must give two weeks notice prior to dropping out in writing, via email, or online form. There are no drop outs after 4/1/20. All drop outs must be approved by the Director of Tennis.**

Refunds: Refunds for dropping out of a clinic are calculated as the difference between the number of classes taken before communication plus 2 week notification, and the amount paid. The refund will be returned to the original payment method, unless otherwise specified.

Health/Allergies: If there are any health or allergy restrictions that are pertinent for the staff of Yonkers Tennis Center are helpful to assist you or your family, please let the staff know.

Injuries: When a player is injured for more than 2 weeks, an injury credit will be issued to their YTC account for future use. After 4 weeks of a medical injury, the clinic spot will be released and a refund will be issued for the remaining amount. **All medical injury claims must be communicated by the second week and accompanied by a doctor's note.**

Level/Class Changes: To provide the best experience for all, a player whose skill level does not match their current class will be asked to change to a compatible class or will be issued a prorated credit for future use.

Make-ups: For the greatest benefit to your growth, development, and enjoyment of tennis, we strongly encourage the highest level of commitment, consistency and timeliness from you. We do understand that there are circumstances where missing your clinic is inevitable and we try to be fair as possible with our make up policy. **Many tennis clubs do not offer make-ups, but as part of our customer service commitment and courtesy to our players, you will be eligible for 4 maximum make-ups for each 33 week clinic that you are signed up for.** We will do our best to help, but all make-ups are first come, first serve. **Make-up opportunities will be available throughout the season and a limited amount will be scheduled at the end of the season.** On the 1st of each month at 9AM, the make up sessions for that month are open for booking in Cardio Tennis and Tennis Night Out. It is best to schedule your end of season make-ups as soon as it is released. If you do not attend your registered make up it is still considered a redeemed make up. We do not roll over make-ups from one season to the next. Sign ups by: 8/1/19 are eligible for 4 makeups, 12/1/19 – 3 make-ups, 2/1/20 – 2 make up.

Photos/Videos: Yonkers Tennis Center reserves the right to use pictures/videos taken of our players for publicity and advertising.

DISCOUNTS: Play More Tennis discount allows for any additional family member to receive 5% off their clinic after the first person in the family has enrolled in a clinic or players can receive 5% off when signing up for a 2nd clinic. Max 5% off per person.

Closings: Please be aware that we do not follow the school closing policy in terms of holidays or snow cancellations. If the club does close, all clinic participants will be notified via email. You can also find an update on our website, and Facebook/Instagram pages. Players will then be notified with the scheduled make-up date for the missed class.

I have read and agree to all of the policies: _____

(Signature)

Date _____

PLAYER NAME: _____

New _____ Return _____ From: _____

NOTES

Clinic Selection

Clinic Day & Time: _____ Level: _____ Pro/Court # _____

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Try Tennis – Yes! 5-Week Session
_____ \$120 | 60 minutes | \$24/week x _____ # of Weeks

Try Tennis – Again! 10-week session
_____ \$320 | 60 minutes | \$32/week x _____ # of Weeks

1.0-1.5 (6:1) Quickstart 18-Week Session
_____ \$1353 | 60 Minute Clinic | \$41/week x _____ # of Weeks

2.0-4.0 (4:1 ratio) 33 Week Season
_____ \$1815 | 60 Minute Clinic | \$55/week x _____ # of Weeks

_____ \$2706 | 90 Minute Clinic | \$82/week x _____ # of Weeks

Ladies Match Play 10-Week Session
_____ \$450 | \$45/week x _____ # of Weeks

Mens Match Play 33 Week Season
_____ \$1320 | 120 Minute | \$40/week x _____ # of Weeks

Medical/Allergies

Payment Selection

___ Pay-in-Full Registration: I would like to pay the full amount due.

___ Auto-Pay Registration: A form of payment must be on file for Auto-Pay. Auto-Pay (deposit due upon registration) consists of monthly installments September 15th through March 15th. You will receive your YTC account statement on the 1st of each month with details of the month's activities. The payment will be processed against your form of payment on file on the 15th of that month.

Payment Method

___ Cash/Check ___ Charge the form of payment I have on file ___ Charge my form of payment below ___ Don't put card on file ___ Contact for Payment

/ISA /MASTERCARD /Checking/Routing Acct#: _____ Exp Date: _____

_____ TOTAL

I agree to all payments and policies: _____ Date _____

For Office Use Only

Start Date: _____ # of Weeks: _____ x Per Week Amount: _____ Discount applied/type: _____ Total Due: _____

Installment Plan

_____ Deposit: _____ 9/15 Installment: _____ 10/15 Installment: _____ 11/15 Installment: _____

_____ 12/15 Installment: _____ 1/15 Installment: _____ 2/15 Installment: _____ 3/15 Installment: _____

Class Selection confirmed by _____ Payment Selection confirmed by _____ Payment Method confirmed by _____

Installment Plan confirmed by _____ Payment confirmed by _____ In Book confirmed by _____ Aptus confirmed by _____